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USA Volleyball Event Code of Conduct

USA Volleyball is committed to the safety and well-being of every participant and spectator at this event and will not tolerate harassment, discrimination, abuse, or misconduct. By entering this event, you agree to abide by the following standards of behavior:

I WILL

- I will always display good sportsmanship.
- I will educate myself on the unique rules of this facility and abide by them.
- I will be polite and respectful to everyone.
- I will immediately notify the event director if I witness any harassment or discrimination.
- I will acknowledge that the spectator seating around the courts is for the primary use of those watching the match in progress.
- I will acknowledge that spectators may rightfully choose to remain in a seat for an entire match without switching sides of the court if/when teams switch.

I WILL NOT

- I will not exhibit any behavior that is unruly, disruptive, threatening, or violent in nature, including verbal or physical harassment toward anyone.
- I will not display signs, symbols, images, use language or make gestures that are threatening, abusive, or discriminatory toward an individual's race, ethnicity, national origin, religion, disability, gender, gender identity, and/or sexual orientation.
- I will not bring and/or carry any weapons including, but not limited to, knives, concealed weapons, and firearms into the event.
- I will not use tobacco, vaping devices or e-cigarettes, marijuana, illegal drugs, or controlled substances at this event.
- I will not bring on site or consume alcohol while inside the venue of any youth/junior volleyball event.

Failure to abide by the above code of conduct may result in immediate sanction and/or removal from this event.

WARNING: Risk of injury from volleyballs or other objects may occur at this event. Attend at your own risk. Please pay close attention to your surroundings and be on alert at all times, especially during active play.

General Spectator Information

- **Sportsmanship and safe playing environments** are the top priorities for all USA Volleyball events. This is especially true with respect to a person's race, gender, sexual orientation, religion, national origin, ethnic differences, or disabilities. Under no circumstances should any participant be subjected to behavior and/or language aimed to demean, disrespect or harm. Any spectator found to have violated this standard will be removed from the event and will not be eligible for a refund.
- **USA Volleyball holds the exclusive rights to media and media production** during its events. Participants and guests are prohibited from engaging in commercial photography and/or videography of any kind at a USA Volleyball event and may be removed from the event if found to be doing so. By registering for this event, you are agreeing to these terms.
- **QR Codes are for one individual only, no shared QR Codes.**
 - Each spectator must be in possession of their own QR code.
- **No animals are allowed inside the Court Area (ONLY ADA animals are allowed).**
- **No luggage is allowed into the event.** Due to the risk of theft, there is not space provided to store luggage. Please make arrangements with your hotel.
- Spectator entrance opens at 7:00 AM.
- Spectators may not enter through the Players/Coaches entrance.
- Individual players may use the spectator entrance along with a parent.
- Minors 11 – 17 years in age **MUST** be registered with a QR code and will need to either enter with an adult or have a photo ID presented, along with their own QR code.
- Kids 10 years and under are free and must enter with a registered adult and require no QR code.
- Lost or forgotten QR codes can be replaced by presenting a photo ID at the spectator registration help desk.
- If necessary, a printed copy of the QR code may be presented.
- No coolers, chairs or outside food are allowed inside the venue.

Spectator Refund Policy

Refunds on spectator registrations can be requested up until 2 days post event end date by emailing finance@usav.org. Please provide the following information for each QR code requesting a refund:

1. Event Name
2. Email Address OR First and Last name on the QR code(s)
3. QR code number/ ID
4. Details of Registration (Please list date which QR code allows entry)

Once the Event has begun, refunds can be processed by presenting to the on-site Help Desk for UNSCANNED QR codes ONLY. Refunds will not be made under any circumstance once a QR code has been scanned. When requesting a refund onsite, please make sure you have the following:

1. Identification
2. Proof of Purchase (QR code or Email)

Cancelled Events

Should an event be cancelled prior to the start date, USA Volleyball will refund all purchased registrations, less transaction fees. If an event has commenced and cancelled prior to completion, refunds will be issued upon request based on the number of days lost. Requests must be made within 60 days of cancellation notice.

Postponed or Rescheduled Events

If an event should be postponed or rescheduled, you have the option to keep your registration to the future rescheduled event or request a refund (see Refund policy above). Requests must be made within 60 days of the postponement or reschedule notice.